

Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-168001	Application No. 10/822,495
Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))		Applicant Christopher Ronnewinkel et al.	
		Filing Date April 12, 2004	Group Art Unit 2166

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
/JH/	AA	2001/0047377	11/29/2001	Sincaglia, et al.			
/JH/	AB	2002/0065836	05/30/2002	Sasaki			
/JH/	AC	2002/0116641	08/22/2002	Mastrianni			
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Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
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	AQ							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
/JH/	AR	4.3.2 Case Based Reasoning, obtained at http://www.cs.mdx.ac.uk/staffpages/serengul/ML/hybrid.html - Printed from the Internet on 12/9/2002, 2 pages.
/JH/	AS	Sebastiani, "Machine Learning in Automated Text Categorization," ACM Computing Surveys, 34:1, (2002) pp. 1-47.
/JH/	AT	Yang et al., "A re-examination of text categorization methods," School of Computer Science, Carnegie Mellon University, pp. 42-49.

Examiner Signature	Date Considered
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/JH/	AU	Lesser et al., "BIG: An Agent for Resource-Bounded Information Gathering and Decision Making," Artificial Intelligence, 118 (2000), pp. 197-244.
/JH/	AV	Larkey et al, "Combining Classifiers in Text Categorization," Proceedings of the 19th Annual International ACM Sigir Conference on Research and Development in Information Retrieval, Zurich, August 18 - 22, 1996 pp. 289-297.

Examiner Signature /Joon Hwang/	Date Considered 05/31/2007
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Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
/JH/	AA	2002/0133494	09/2002	Goedkin, James Francis			
/JH/	AB	7,185,008	02/2007	Kawatani, Takahiko			
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Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AG							
	AH							
	AI							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
	AJ	
	AK	

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Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13906-168001	Application No. N/A
Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))		Applicant Christopher Ronnewinkel et al.	
		Filing Date	Group Art Unit

U.S. Patent Documents

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	AA						

Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
<i>JH</i>	AB	01/06435	01/25/01	WIPO				X

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
JH	AC	Product Description of Siebel eMail Response Value Proposition, obtained from www.siebel.com , printed from the Internet on October 23, 2003, 6 pages.
JH	AD	E-Service With Advanced Workflow, obtained from http://www.realmarket.com/news/qmlinktech040500.html , printed from the Internet on April 7, 2004, 2 pages.
JH	AE	Product Description of SAP Basic Data (QM-PT-BD), obtained from www.help.sap.com , printed from the Internet on March 24, 2004, 2 pages.

Examiner Signature /Joon Hwang/	Date Considered 01/08/2007
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